



# HOLSWORTHY MEDICAL CENTRE



[www.holsworthymedicalcentre.co.uk](http://www.holsworthymedicalcentre.co.uk)

 @HolsworthyMC1

March 2018

NEWSLETTER 51

## Your Doctors

*Dr. R. Wardle*

*Dr. R. Shaw*

*Dr. Green-Armytage*

*Dr. Andy Brown*

*Dr. Stone*

*Dr. Alexandra Brown*

*Dr. C. Hall*

*Dr. Sean Whitaker*

*Dr. Holly Puckett*

*Dr. Hugh Dunkerley*

## Practice Manager

*Jane Wells*

01409 253692

## OPENING TIMES

*8.30 to 6pm*

*Monday to Friday.*

*Urgent line only between  
5 & 6pm*

## ADVANCED NOTICE of CLOSURE

**Friday March 30th and  
Mon 2nd April for Easter**

## OUT OF HOURS

For urgent advice and treatment: call NHS 111 on 111 from Devon addresses or 0845 6710270 from Cornwall addresses. Call 999 in an emergency. Chest pains and / or shortness of breath constitute an emergency.

## OUR MEDICAL CENTRE: The FUTURE PLANS



Many of you will already be aware that as of the 1st April we will be combining forces and medical expertise with our colleagues at Stratton Medical Centre. NHS England has been working with both practices to ensure a smooth handover following a decision by Stratton's partners to resign their contract. Holsworthy doctors have agreed to take on the running of Stratton with Holsworthy's Jane Wells as the Practice Manager and business partner. Although the change of hands may mean some new faces at Stratton it is anticipated that, although plenty will be going on behind the scenes here at Holsworthy, very little will change for our patients.

To reflect the changing nature of the two practices to a group practice we will all be taking on the name of:

## RUBY COUNTRY MEDICAL GROUP

If you have any other questions or feedback please get in touch with NHS England at they are responsible for ensuring that everyone has access to GP care:

Email: [england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

Tel: 0113 825 5299

We will of course continue to keep all our patients informed by regular monthly newsletters, social media and the main website of any new initiatives or developments as they unfold.

## INTRODUCING Dr PUCKETT

Dr Holly Puckett has now joined us for a year and has started having her clinics on Mondays, Tuesdays and Wednesdays. Although she was born in Oxford Dr Puckett has spent most of her life in the Taunton area, so knows the south west very well. Qualifying as a doctor at Exeter & Plymouth Universities in 2012, she will be completing her GP experience with us for a year and can see any patient as needed. Her main fields of medical interest are in sexual health and patient education. What you may not know is that Dr Puckett's father is a fiction writer writing under the name of Andrew Puckett!



**[www.holsworthymedicalcentre.co.uk](http://www.holsworthymedicalcentre.co.uk)**

## CAR PARK COURTESY

We know it gets busy in the car park but can we ask patients NOT to park in the allocated spaces for The Longhouse—the day hospice. These are situated directly in front of the hospice building. Thank you.



## HELLO JJ!

We have a welcome addition to our fabulous team of Nurse Practitioners in the shape of Jayne Johnson. Jayne will be with us on Wednesdays and Thursdays as part of the Emergency Team. After 22 years in the Air Force we are sure we can provide plenty of action for her here at Holsworthy too!



## EASTER MEDICATIONS

As we are closed on Good Friday, March 30th and Easter Monday 2nd April, it is really important to get your regular medications ordered in plenty of time. Most people do but ...

... in the event of needing medication urgently, wherever you are staying in the UK, you can go to a pharmacy and ask for an emergency 3-day supply of essential medications on provision of proof that you take it. If you are not at home and needing a longer supply, have forgotten your medications when on holiday for example, you will need to register at the nearest surgery as a TEMPORARY RESIDENT to obtain your medication, usually by an appointment and with the provision of ID.

A full list of chemists open during the Easter closures will be made available on the medical centre website, on social media and fixed to the medical centre door when we are closed.

## HAPPY EASTER EVERYONE



## Patient On-line: get ahead of the game



On-line access to book appointments, manage regular prescriptions and access brief medical details is available to all registered patients. It's easy and simple to use, available 24/7 and really helpful to access when travelling abroad. If you haven't already signed up **DO IT NOW!!**

You will need to provide ID, ideally photo ID, or two other forms of ID with your name and address on. Once you have been given your initial user name and password you will be able to manage your account via a computer or other electronic device. Please ask at the desk

**Please note: we will only be able to give the on-line log-in details to the person to whom they belong for patient confidentiality reasons.**

Parents wanting to manage their child's appointments and medication requests will need to fill out a **proxy access form**, one up to the age of 11 and then again to cover 11-15. Once someone reaches 16 we would expect them to manage their own on-line details, unless there are medical reasons that make this inappropriate.

If you are finding it hard to manage things on-line yourself and wish to nominate someone else (usually a relative) to help you with this then please ask for a proxy access form also. You can then sign to say that you give consent for someone to access your basic details *to make appointments and request medications only*. Proxy access forms are available from the reception desk.



**GP online services**  
**Quick, easy and secure**

- Book GP appointments
- Order repeat prescriptions
- Access your GP records